



## RETURN & REFUND POLICY

Satisfaction cannot be bought but we ensure that our GI Tagged products brings Satisfaction in our customers, by providing them with:

### Easy & Free 7 Day Returns

We've got you covered with an Easy, Free 7 Day Return Policy for most of the HandiCraft and Handloom Category, Please do check for "Easy Returns Tag" while placing the order.

You can request the return from your My account -> Orders -> Request return.

Once the request is Placed, We will initiate the return pickup request with our delivery partner.

Upon successful return and verification of the product in original condition, the Amount shall be credited to the Original Payment mode within 7 Working Days from the date of receipt of Products to the below address:

Geographical Indications Tagged World Premium Products (P) Ltd  
#12, 13th Cross, 6th Sector, Service road,  
HSR Layout Bangalore – 560102

### In transit Damage? Receive a Refund

#### From Customer's End:

- Before accepting the shipment, kindly ensure that the product's packaging is not damaged or tampered, in such cases please refuse to accept the delivery and inform us immediately.

- In case your representative received the package, you should pick the package from them within 24 hours. In case you notice that the package is damaged, we request you to send the image of the damaged package to [sales@gitagged.com](mailto:sales@gitagged.com) within 48 hours of its receipt.
- Since GI Tagged products are a brand in themselves and are most premium, we request our customers to record the unboxing procedure of the product and if by any nano-scope chance our customer receives a damaged product, kindly attach the unboxing video showing the damaged product and send it to [sales@gitagged.com](mailto:sales@gitagged.com) within 48 hours of its receipt.

From Organization's End:

Your request will be acknowledged within 48 hours and subsequent action will be informed, if asked to return the product, upon its receipt and verification, the purchase amount including your logistic cost will be refunded to your bank account/credit card within 7 working days from the date of its receipt.

Geographical Indications Tagged World Premium Products (P) Ltd  
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☎: 7353011116; [www.gitagged.com](http://www.gitagged.com)